Trust and data handling

Stackbook security overview, November 19, 2026. getstackbook.com/trust

Storage	Cloudflare R2, United States, encrypted at rest and in transit.
Processing	OpenAI API only. No training on your data.
Deletion	We keep your files until you ask us to delete them. When you ask, we delete every copy within 30 days and confirm in writing.
Access	Only Naman Mishra, who runs Stackbook. Nothing is shared with other customers.
Ownership	Your data and your clients' data stay yours. Stackbook keeps only general improvements to its checks, such as a rule about how a method is applied, never data or anything that identifies you or your clients.

Compliance status

> **Stackbook is not SOC 2 certified. We can provide a security overview, our subprocessor list and answers to your security questionnaire, and we're glad to sign your NDA.**

Storage

Your files are stored in Cloudflare R2, in a bucket with Cloudflare's United States jurisdictional restriction. Cloudflare: "Jurisdictional Restrictions guarantee objects in a bucket are stored within a specific jurisdiction." Files are kept separately for each firm.

While a job is open, working copies may also be kept on Naman's laptop in Bengaluru, India, which has full-disk encryption (FileVault).

Encryption, in Cloudflare's words: "All objects stored in R2, including their metadata, are encrypted at rest." "Objects are encrypted using AES-256." "Encryption and decryption are automatic, do not require user configuration to enable, and do not impact the effective performance of R2." In transit: "Data transfer between a client and R2 is secured using the same Transport Layer Security (TLS/SSL) supported on all Cloudflare domains."

Sources: Cloudflare R2: data location, Cloudflare R2: data security.

Processing

AI reads documents into fields, such as a value and the page it is printed on. Code does every calculation and check. Documents are read only through the OpenAI API, under OpenAI's commercial terms. OpenAI says API data is not used to train its models, and keeps abuse-monitoring logs for up to 30 days unless longer retention is required by law or needed to protect its services.

- "As of March 1, 2023, data sent to the OpenAI API is not used to train or improve OpenAI models (unless you explicitly opt in to share data with us)."
- "By default, abuse monitoring logs are generated for all API feature usage and retained for up to 30 days, unless longer retention is required by law, or is reasonably necessary to protect our services or any third party from harm." Data controls in the OpenAI platform

Stackbook uses neither the Files API nor any other longer-retention service, and has not opted in to share data with OpenAI. Its OpenAI requests are sent with storage turned off.

Subprocessors

Company	Purpose	Data handled
Cloudflare	File storage (R2, United States). Also hosts this website.	Your job files, encrypted at rest.
OpenAI	Processing: reading documents through its API.	Pages and text of the documents being read.

Company	Purpose	Data handled
Google Workspace (email)	Email for naman@getstackbook.com.	Emails and any attachments you send us.
Fly.io	Runs the Stackbook application and its database (Los Angeles region).	Job records and values read from your documents; a temporary copy of files while they are processed.

Questions and security reviews

Write to naman@getstackbook.com for the security overview, a filled-in questionnaire or an NDA.

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